

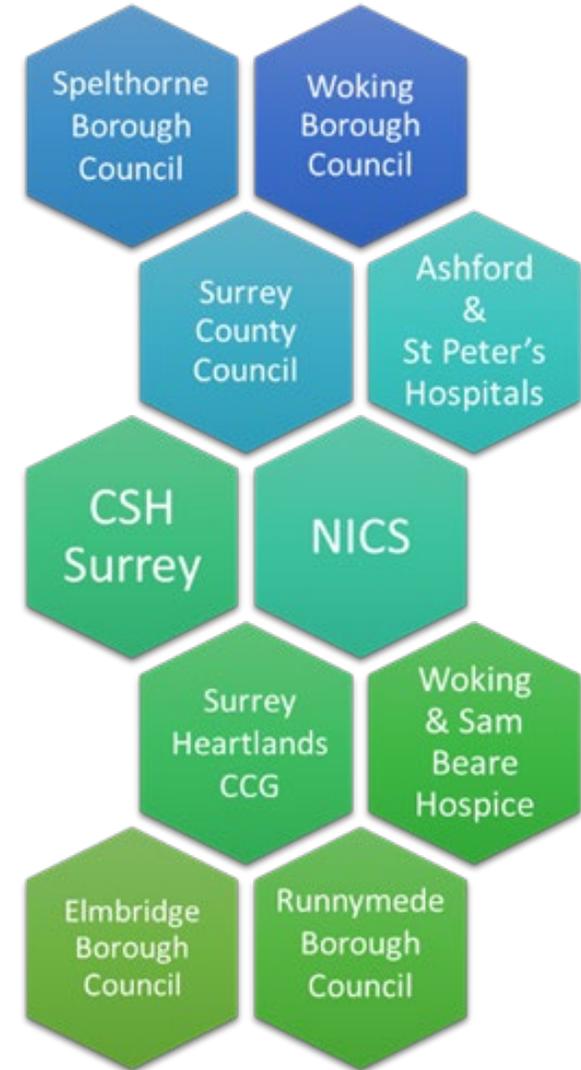
Place update

North West Surrey

About North West Surrey Place Partnership



- The partnership brings together the local NHS and social care and wider partners including Spelthorne, Woking, Elmbridge and Runnymede Borough Councils, Surrey County Council and Woking and Sam Beare Hospice - as well as the local GP Federation NICS.



Our vision and ambition



- **Our ethos is communities, not services**
- **Our ethos is built around communities** and the idea that statutory services represent just one small part of a person's life and their wider support network.
- **Our aim is to broaden relationships** with housing, education, business and other sectors to take a holistic view on improving outcomes for local people.
- **We see harnessing the skills, expertise, assets and goodwill of local communities as vital** in developing a culture of healthy living and supportive neighbourhoods
- **Our immediate priorities include:**
 - Priority 1:** Looking after our people through effective long term support
 - Priority 2:** Restoring critical services (including tackling key challenges)
 - Priority 3:** Embedding innovation (including new digital models and embracing the health and public sector role in socio-economic development)

How we are already improving care



- As well as focusing on recovery, we are working together to deliver a range of improvements for local people.
- **Work to build stronger communities in Sheerwater**, supported by local engagement
- **The continued shift of physiotherapy services into leisure centres**, with the initiative expanded into Woking
- **A £300k investment in accommodation for vulnerable people**
- **Expanded voluntary sector transport services**
- **Expanded social prescribing schemes** and joint discharge teams
- **Supporting the development of the new Cavell Centre** in Staines
- **Development of the Home Safe+ initiative**
- **A new collaboration with Voluntary Action North Surrey** that supports closer working for the benefit of local people
- **Launching a new community response service**, where a response is provided within two hours
- **Developing a shared end of life care model** across the partnership

Integrated care in action

- **One of the areas we have focused on since coming together is frailty** and how we can best support people are frail by making sure they get the support they need and avoiding unnecessary hospital admissions where possible.
- **Building on our work as a national exemplar in the Acute Frailty Network, we now have a single team in place** across social care, hospital specialists, CSH and our borough councils.
- **They work as one team, regardless of their host organisation, putting people, and the support they need at the centre.** As part of the model, we are expanding our Locality Hubs to be able to provide more rapid care in people's home and support the transition back home.

